

**David M. Lahasky, M.D.**       **Robert J. Ollins, M.D.**      Date of Visit \_\_\_\_\_

1. When I called to make an appointment, the call was answered promptly.  
 **Strongly Agree**    **Agree**    **Disagree**    **Strongly Disagree**    **Not Applicable**
2. I was able to make an appointment for the time and date that suited me.  
 **Strongly Agree**    **Agree**    **Disagree**    **Strongly Disagree**    **Not Applicable**
3. When I arrived for my visit, I didn't have to wait long before I was taken to the exam room.  
 **Strongly Agree**    **Agree**    **Disagree**    **Strongly Disagree**    **Not Applicable**
4. The Administrative staff (Receptionist, Check-out, Billing Staff, Manager) treated me with courtesy and respect.  
 **Strongly Agree**    **Agree**    **Disagree**    **Strongly Disagree**    **Not Applicable**
5. The Clinical staff (Nurses, Medical Assistants) treated me with courtesy and respect.  
 **Strongly Agree**    **Agree**    **Disagree**    **Strongly Disagree**    **Not Applicable**
6. My Physician treated me with courtesy and respect.  
 **Strongly Agree**    **Agree**    **Disagree**    **Strongly Disagree**    **Not Applicable**
7. My Physician listened carefully to me and used words I could understand.  
 **Strongly Agree**    **Agree**    **Disagree**    **Strongly Disagree**    **Not Applicable**
8. I understand my treatment options and plan.  
 **Strongly Agree**    **Agree**    **Disagree**    **Strongly Disagree**    **Not Applicable**
9. When I call the office with questions, I am able to obtain answers in a timely manner.  
 **Strongly Agree**    **Agree**    **Disagree**    **Strongly Disagree**    **Not Applicable**
10. Overall, I was satisfied with my experience during my visit.  
 **Strongly Agree**    **Agree**    **Disagree**    **Strongly Disagree**    **Not Applicable**
11. I would recommend this practice to family and friends.  
 **Strongly Agree**    **Agree**    **Disagree**    **Strongly Disagree**    **Not Applicable**
12. ***It is very important to us that all of our patients receive the best care possible.  
Please provide us with any additional comments below:***

May we share your comments (without mentioning you by name) on our website?    **Yes**    **No**